



COVID-19 Resources

Feeding Kentucky wants to make sure all Kentuckians have accurate information about available resources during the COVID-19 pandemic. Please see below for help finding food, medical and employment-related services.

Key contacts

Official Commonwealth of Kentucky (Team Kentucky) source for information concerning COVID-19: kycovid19.ky.gov

COVID-19 Hotline: (800) 722-5725

The COVID-19 hotline is a service operated by the healthcare professionals at the Kentucky Poison Control Center who can provide advice and answer questions. For general information, please review the kypoisoncontrol.com website prior to calling the hotline.

Department for Community Based Services (DCBS): (855) 306-8959

DCBS uses a network of contract officials to deliver services such as family support; child care; child and adult protection; and eligibility determinations for Medicaid and food benefits.

Changes to Public Benefits

Certification period: The certification period for all public benefits programs has been extended for 3 months. Governor Beshear's statement can be found here: <https://kentucky.gov/Pages/Activity-stream.aspx?n=GovernorBeshear&prId=96>

Reporting Requirements: Job search, work and participation requirements are temporarily suspended for people subject to the SNAP ABAWD time limit, the Kentucky Works Program, and the Child Care Assistance Program.

Food Resources

SNAP: The Supplemental Nutrition Assistance Program (formerly food stamps) helps individuals and families stretch their food budget and buy healthy foods. For more information visit <https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program>.

Meals for Children: Kentucky Department of Education received a USDA waiver to operate school nutrition programs and serve offsite meals while schools are closed. Find feeding sites can be found here: <https://education.ky.gov/federal/SCN/Pages/COVID-19FeedingSites.aspx>

WIC: Special Supplemental Nutrition Program for Women, Infants and Children: <https://wic.fns.usda.gov/wps/pages/preScreenTool.xhtml>

Food bank and food pantry information here: <https://feedingky.org/find-help/>

Financial Resources

Unemployment Insurance:

To apply for unemployment insurance, visit the Kentucky Career Center's unemployment benefits page at <https://kcc.ky.gov/Pages/default.aspx> or call 502-875-0442.

Using the first initial of your last name, the schedule for applications during the coronavirus crisis is the following:

Sunday: A-D

Monday: E-H

Tuesday: I-L

Wednesday: M-P

Thursday: Q-U

Friday: V-Z and anyone else who missed their day

Kentucky Transitional Assistance Program (KTAP):

KTAP provides cash assistance to families with children to help pay for basic needs such as rent, utilities, and other household expenses. KTAP also helps families find jobs or get training that leads to a job. For more information visit <https://chfs.ky.gov/agencies/dcbs/dfs/fssb/Pages/ktap.aspx>

State Supplementation Program:

This is a money payment program for aged, blind, or disabled individuals who receive one of the following services:

- Residence in a Personal Care Home or Family Care Home.
- Caretaker Services: a payment to reimburse someone to come in their home and assist with things such as medication, light housekeeping, etc. as long as these services prevent the individual from being institutionalized.
- Community Integration Supplementation: a payment for individuals who have a serious mental illness and are at risk of being institutionalized in a Personal Care Home or other institution. The money payment is to help them to pay for services and supports (above room and board) to allow them to live in the community.

More information about this program can be found through the Kentucky Cabinet for Health and Family Services, Division of Family Support by going to the following site: <https://chfs.ky.gov/agencies/dcbs/dfs/Pages/default.aspx>.

Call DCBS at 1-855-306-8959 to apply.

Medicaid

Individuals may apply for Medicaid by calling the Kentucky Healthcare Customer Service line toll-free at (855) 459-6328 or contacting an application assister through the Kentucky Health Benefit Exchange (KHBE): <https://healthbenefitexchange.ky.gov/Pages/index.aspx>

Changes to Medicaid eligibility requirements now allow anyone unemployed to apply immediately for Medicaid.

Child Care

The Child Care Assistance Program (CCAP) provides support to help families pay for child care. The Kentucky Cabinet for Health and Family Services is working to continue CCAP payments for qualified families and will be covering copayments typically covered by families for CCAP. For more information visit <https://chfs.ky.gov/agencies/dcbs/dcc/Pages/ccap.aspx>.